## Appendix 4

## Draft Local Toilet Strategy Consultation Results

April 2019


## Draft Local Toilet Strategy Consultation Results

## Methodology

The Draft Local Toilet Strategy Questionnaire was launched by the Council in order to ascertain information to help us with preparing the final version of the Local Toilets Strategy.

The Draft Local Toilet Strategy questionnaire was available on our website from the 6th of November to the 11th of February up to 1st May 2019. They also had the opportunity to have their say by sending a letter or email with any feedback or comments, or completing a paper questionnaire copy. A wide range of methods were used to promote and raise awareness of the opportunities to participate in the survey including a press release on the 20th of February and a proactive campaign on social media. By the 18th of April, 132 responses were received.

## Overview of Draft Local Toilet Strategy Questionnaire Respondents

There were 132 respondents to the Questionnaire..

| Sex | Number | $\%$ |
| :--- | ---: | ---: |
| Female | 77 | $58.3 \%$ |
| Male | 50 | $37.9 \%$ |
| Prefer not to say | 3 | $2.3 \%$ |
| No Answer | 1 | $0.8 \%$ |
| Other | 1 | $0.8 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 \%}$ |


| Age group | Number | \% |
| :--- | ---: | ---: |
| $16-24$ years old | 1 | $0.8 \%$ |
| $25-44$ years old | 41 | $31.1 \%$ |
| $45-64$ years old | 61 | $46.2 \%$ |
| $65-84$ years old | 29 | $22.0 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 \%}$ |


| Do you consider yourself a disabled person? | Number | Percentage |
| :--- | ---: | ---: |
| No | 96 | $72.2 \%$ |
| Yes | 24 | $18.2 \%$ |
| Prefer not to say | 10 | $7.6 \%$ |
| No answer | 2 | $1.5 \%$ |


| Total | 132 | $100 \%$ |
| :--- | ---: | ---: |


| Nationality or National identity | Number | Percentage |
| :--- | ---: | ---: |
| Welsh | 60 | $45.5 \%$ |
| English | 31 | $23.5 \%$ |
| British | 29 | $23.8 \%$ |
| Prefer not to say | 6 | $4.9 \%$ |
| Scottish | 1 | $0.8 \%$ |
| Other | 4 | $3.0 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 \%}$ |


| Race | Number | Percentage |
| :--- | ---: | ---: |
| White | 117 | $88.6 \%$ |
| Prefer not to say | 12 | $9.1 \%$ |
| Other | 1 | $0.8 \%$ |
| No answer | 1 | $0.8 \%$ |
| Total | 1 | $0.8 \%$ |


| Sexuality | Number | Percentage |
| :--- | ---: | ---: |
| Heterosexual / Straight | 107 | $81.1 \%$ |
| Prefer not to say | 16 | $12.1 \%$ |
| Other | 3 | $2.3 \%$ |
| Gay Man | 3 | $2.3 \%$ |
| Bisexual | 1 | $0.8 \%$ |
| Gay Woman / lesbian | 1 | $0.8 \%$ |
| No answer | 1 | $0.8 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 \%}$ |


| Has your sexual identification changed from when you were <br> born? | Number | Percentage |
| :--- | ---: | ---: |
| No | 118 | $89.4 \%$ |
| Prefer not to say | 11 | $8.3 \%$ |
| Yes | 1 | $0.8 \%$ |
| No answer | 2 | $1.5 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

## Questionnaire Results

1. Are you responding to this questionnaire as a:

|  | Number of <br> responses | \% |
| :--- | :--- | ---: |
| Gwynedd resident | 97 | $73.48 \%$ |
| Visitor to Gwynedd | 25 | $18.94 \%$ |
| Someone who works in Gwynedd | 2 | $1.52 \%$ |
| Person who has a local business in <br> Gwynedd | 2 | $1.52 \%$ |
| Local Elected Member | 4 | $3.03 \%$ |
| Other | $\mathbf{2}$ | $1.52 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 \%}$ |

Are you responding to this questionnaire as


- Local elected member
- Other
- Person who has a local business in Gwynedd
- Gwynedd Resident
- Someone who works in Gwynedd
- Visitor to Gwynedd

2. Note if you agree or disagree with the following aims in the strategy
2.1 Provision of clean, safe, appropriately maintained facilities

|  | Number of responses | $\%$ |
| :--- | :--- | :--- |
| Agree | 129 | $97.7 \%$ |
| Disagree | 3 | $2.3 \%$ |
| Total | 132 | $100.0 \%$ |

2.2 Maximise availability of toilets through Council partnership and other provision;

|  | Number of responses | \% |
| :--- | ---: | ---: |
| Agree | 122 | $92.42 \%$ |
| Disagree | 6 | $4.55 \%$ |
| Don't know | 4 | $3.03 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 \%}$ |

2.3 Publicise and promote toilet provision information through webpages and other media

|  | Number of responses | \% |
| :--- | ---: | ---: |
| Agree | 118 | $89.39 \%$ |
| Disagree | 5 | $3.79 \%$ |
| Don't know | 9 | $6.82 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 \%}$ |

2.4 Ensuring public awareness of toilet location, through good direction signage and individual facility information signs

|  | Number of responses | \% |
| :--- | ---: | ---: |
| Agree | 126 | $95.45 \%$ |
| Disagree | 3 | $2.27 \%$ |
| Don't know | 3 | $2.27 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 \%}$ |

### 2.5 Assess the availability and distribution of facilities based upon demand

|  | Number of responses | \% |
| :--- | ---: | ---: |
| Agree | 103 | $78.03 \%$ |
| Disagree | 19 | $14.39 \%$ |
| Don't know | 10 | $7.58 \%$ |
| Total | 132 | $\mathbf{1 0 0 . 0 \%}$ |

### 2.6 Sustainable provision within the budget available

|  | Number of responses | \% |
| :--- | ---: | :--- |
| Agree | 91 | $68.94 \%$ |
| Disagree | 24 | $18.18 \%$ |
| Don't know | 17 | $12.88 \%$ |
| Total | $\mathbf{1 3 2}$ | $\mathbf{1 0 0 . 0 \%}$ |

## Note if you have any comments regarding the above aims

| Comments regarding the above aims | Number |
| :--- | ---: |
| Important to keep as many toilets open as possible, in appropriate locations - not too <br> far apart, and in rural areas, especially for those who travel for work | 12 |
| Ensure provision are available throughout the year, for locals and tourists, not enough <br> provision at the moment | 9 |
| Satisfied that the public should contribute / coin-operated doors / seek opportunities to <br> generate income e.g. motor home pitches | 7 |
| Lack of provision could affect tourism | 6 |
| Increase the budget /ensure that there is sufficient money for the provision | 5 |
| Must ensure accessible toilets, Changing Places provision needed, lacking in disabled <br> toilet provision / sometimes they are locked | 5 |
| Need to priorities toilets | 4 |
| Other | 4 |
| Inconvenient having to look for change/ Toilets should be free to use | 3 |
| community groups and partnership scheme are a good way of maintaining services | 3 |
| Ensure the provision of good clean, well maintained facilities | 2 |
| Essential to have provision near large beaches | 2 |
| Services should not be cut, also must consider that some pay 50\% premium on council <br> tax on second homes. Risk that owners will change their second homes into businesses | 2 |
| Ensure accessible facilities and baby changing | 2 |
| Provisions aren't' clean in some locations | 1 |
| Remove signage if toilets are closed | 1 |

