Social Services and Well-being (Wales) Act 2014: How will this affect my care and support?

The Social Services and Well-being (Wales) Act is a new law that will give you more of a say in the care and support you receive.

To support you to achieve well-being, you will make decisions about your care in partnership with professionals. To help you to do so, you will have easy access to information and advice about what is available in your area.

Carers will have an equal right to be assessed for support, to those that they care for, and more people will be entitled to Direct Payments.

A new assessment process for care and support will be based on what matters to you as an individual. It will consider your personal strengths and the support available to you from your family, friends and others in the community.

The assessment will be simpler and can be carried out by one person on behalf of a range of organisations.

Stronger powers to keep people safe from abuse or neglect will also be introduced.

The Social Services and Well-being (Wales) Act comes into force in April 2016. You will take part in the new process at your next scheduled assessment date.

Contact details and further information:

Adults, adults with disabilities and carers:

E-mail: cao@gwynedd.gov.uk

Phone: 01286 682 888 (9:00-17:00, Monday to Friday)

Children and Young carers:

E-mail: cyfeiriadauplant@gwynedd.gov.uk

Phone: 01758 704 455 (9:00-17:00 Monday to Friday)

Disabled Children:

Arfon - 01286 674686

Dwyfor – 01758 704 429

Meirionnydd – 01341 424 503

Or for further information:

http://gov.wales/topics/health/socialcare/act/?lang=en